# ERICA LOWE

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Warner Robins, GA 31088

## OBJECTIVE

Seeking a versatile role where I can leverage my expertise in technology integration, teaching, and training to implement innovative digital tools and methodologies, empowering teams and individuals to excel in a technology-enhanced environment.

### EDUCATION

### Georgia College and State University

Master of Education in Instructional Technology 2022-2024

Master of Arts in Teaching 2019-2022

#### **Clayton State University**

Bachelor's Degree in English 2011-2016

### SKILLS

- Strong organizational and timemanagement skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Learning Management Systems
- Teaching and Training
- Curriculum Development

### CERTIFICATIONS

Georgia Professional Standards Commission

• T5 Teaching Certification

### PROFESSIONAL EXPERIENCE

### English Teacher

#### Warner Robins High School | 7/2022 - Present

- Teach a range of language arts skills including reading comprehension, writing proficiency, vocabulary development, and literary analysis through various instructional methods and resources.
- Stay updated on emerging educational technologies and digital learning trends to continually innovate and enhance the design of English language lessons.
- Assess student progress and achievement through a variety of formative and summative assessments, providing timely feedback and support for academic growth.
- Design and implement differentiated instruction to accommodate diverse learning styles, abilities, and interests within the classroom.

### **English Teacher**

#### Ballard Hudson Middle School | 7/2019-7/2022

- Plan and deliver engaging English language lessons that cater to the diverse learning needs of middle school students.
- Foster a supportive and inclusive classroom environment conducive to learning and personal growth.
- Collaborate with colleagues to develop curriculum, share best practices, and coordinate interdisciplinary activities.
- Design lessons that incorporate digital tools such as educational websites, interactive whiteboards, and virtual learning platforms to create dynamic and interactive learning experiences.

### Service Agent

#### Geico | 1/2017 - 3/2019

- Provide exceptional customer service by addressing inquiries, resolving issues, and guiding customers through insurance processes.
- Meet and exceed sales targets by actively promoting insurance products and services to customers.
- Conduct policy reviews and recommend appropriate coverage options based on individual customer needs.
- Process policy changes, renewals, and cancellations accurately and efficiently.
- Collaborate with sales team and underwriters to ensure seamless customer experience and maximize sales opportunities.