

AMANDA THOMAS

Director of Academic Compliance

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PROFILE

Dedicated Higher Education Director with expertise in assessment, program evaluation, and accreditation. Proven track record in driving change through continuous improvement and collaborative relationships. Adept at providing strategic insights to university leaders, implementing best practices, and fostering data-driven decision-making. Skilled in survey research, report writing, and project management. Committed to excellence in academic programming and student/faculty development.

EXPERIENCE

University System of Georgia – eCampus **Director of Academic Compliance**

January 2024 – Present

- Ensures academic oversight components for collaborative programs, management of faculty credentials, and the curriculum leadership committees for USG eCampus.
- Oversee continuous improvement and quality integration.
- Implement policies and procedures for institutions to easily exercise oversight over consortial agreements.
- Ensures data and research are being used effectively to support unit goals and objectives.
- Collaborate frequently and directly with faculty and institutional stakeholders.

University of West Georgia **Director of Assessment (June 2018 – December 2023)**

November 2015 – December 2023

- Implemented and administered the University's assessment management system in Xitracs.
- Managed multiple projects, including survey development, data analysis, and results dissemination.
- Collaborated with faculty to design and implement policies and assessment processes for General Education.
- Ensured compliance with accreditation standards and facilitated organizational changes.

Interim Director of Assessment (October 2017 – June 2018)

- Led institutional assessment activities, chaired the University Assessment Committee.
- Managed National Survey of Student Engagement (NSSE) and Faculty Survey of Student Engagement (FSSE).
- Initiated a comprehensive review of program assessment for institutional improvements.

Assessment Coordinator (November 2015 – October 2017)

- Coordinated assessment processes, oversaw results analysis, and facilitated accreditation processes.
- Created and maintained a campus-wide survey management plan.

Hunnicutt, Taylor & Carswell, P.C. **Legal Assistant**

August 2013 – November 2015

- Established organized systems for case files and databases.
- Prepared legal documents, attended court proceedings, and conducted legal research.

Department of Family and Children Services, Coweta County **Social Services Protect & Placement Specialist**

September 2012 – August 2013

- Investigated allegations of abuse and neglect, collaborated with law enforcement, and provided case management.

West Georgia RESA Adolescent Program, Northgate High School **Social Worker Technician & Teacher's Assistant**

November 2010 – September 2012

- Provided education and therapeutic support, conducted behavior assessments, and assisted in crisis intervention.

EDUCATION

Master of Arts, Criminology, University of West Georgia, May 2015

Bachelor of Science, Criminology, University of West Georgia, May 2009

AFFILIATIONS

Board of Directors/State Problem Captain – Georgia Odyssey of the Mind, 2005 – Present

Committee Member – Association for the Assessment of Learning in Higher Education, 2016 – Present

PUBLICATIONS

Thomas, A., Insenga, A., & de Mayo, R. (2021, October 25). Growing Pains: Transforming General Education Assessment in 3 years [Conference presentation]. IUPUI 2021 Conference, Online.

Jenks, D.A., Jenks, C.A., Matthews, T.N., McCandless, N.J., Duckett, T., Hackney, A., and Lotourneau, T. (2010). University of West Georgia Branding Survey: Final Report (67-92). Survey Research Center, Department of Sociology and Criminology, University of West Georgia.